TOURIST GUIDE

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1. Project Overview?

*The main aim of this project is to help the tourist who wants to visit places. Tourist may find information and register bookings for various tourist spots in Kerala.*

1. To what extend the system is proposed for?

*This system confirms the satisfaction of the tourist. It contains the description and photo gallery of the places. Each place can be search by district wise. Admin can also add the route map of the corresponding places*.

1. Specify the Viewers/Public which is to be involved in the System?

*General Users who find information about tourist spots and book tickets using the system, Business Users who will share information and provide booking options through their business profiles*.

1. List the Modules included in your System?

*Photo Gallery, Route map, Payment, Rating and Booking*

1. Identify the users in your project?

*Admin, Tourists, Business Organization*

1. Who owns the system?

*Admin owns the system. He has the control over other users. He also manages the information available in the system and keeps it up-to-date.*

1. System is related to which firm/industry/organization?

*System is related to Tourism industry.*

1. Details of person that you have contacted for data collection?

*Prince Jacob*

*Munnar adventures and sports pvt.Ltd*

*Panachamoottil building,*

*New colony, munnar*

1. Questionnaire to collect details about the project? (min 10questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)
2. *How location based search implemented in this system?*

*We have the GPS system and we are adding the route map of each place in district wise. So we can implement the location based search.*

1. *What are the services that offer for a business organization?*

*Business organization can add their organization details with features and photo gallery.*

1. *What are the procedures for ticket booking?*

*We will implement the feature of ticket booking for each place. So the user can book tickets with just a button click.*

1. *How the payment will be done?*

*The payment will be done by using bank account of the user.*

1. *Is there any feedback facility?*

*Yes, we have the feedback facility for the users to the places and business organization.*

1. *How we know the best facilities of a place?*

*We have a rating feature. User can rate the major things in a certain place. From this we get the best facilities.*

1. *What are the procedures to add a place by a user?*

*We give the permission for the registered users to add the places that are not in the system. So the user can easily add the places as same as the admin. There is no any complicated procedures for adding a place.*

1. *Is there any refunding facility for the booked tickets, if the user cannot reach on the booked date?*

*No there is no refunding facility.*

1. *If there is any business organization gives false features or we know that it is fraud, then what are the procedures to remove the particular organization.*

*User can give feedback to admin that the particular organization is fraud, then the admin can remove it. Admin has the overall control and he has the permission of approval and removal.*

1. *If the user can add additional things for rating?*

*No the user can rate for the things that are added by the admin. If any thing want to add additional that can only do by the admin.*